

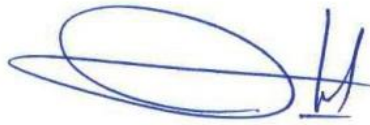
**THE INFLUENCE OF GROOMING, JOB EXPERIENCE AND ENGLISH SKILL
TOWARD EMPLOYEE SELF-CONFIDENCE AT BEST WESTERN THE LAGOON
HOTEL MANADO**

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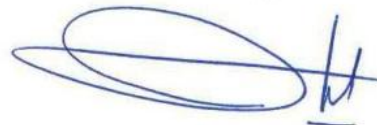
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LEGALIZATION PAGE

**THE INFLUENCE OF GROOMING, JOB EXPERIENCE AND ENGLISH SKILL
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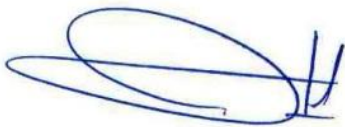
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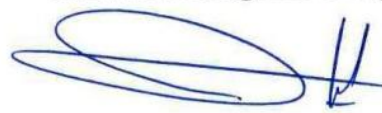
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ABSTRACT

YOSHINORI KRIS. THE INFLUENCE OF GROOMING, JOB EXPERIENCE, AND ENGLISH SKILL TOWARD EMPLOYEE SELF-CONFIDENCE AT BEST WESTERN THE LAGOON HOTEL MANADO (ADVISORY BY HARLI M. MERUNG, AND EDINO LOMBAN)

Best Western The Lagoon is the international hotel has located in the city of Manado. Best Western The Lagoon has grouping in Best Western Core from three categories of Best Western Group that are Best Western Plus, Best Western Premiere and Best Western Core. This hotel has 98 totals of their employee to doing all the company activity. To support This research, researcher use basic theory of grooming, job experience, english skill and self confidence from pervious journal and books.

This study use research methods with statistical tests such as: validity test, reliability test. And using the classical assumption test such as: normality test, multicollinearity test, heteroscedasticity test, and autocorrelation test. Then use the conformity test such as multiple linier regresion T test and F test.

The results of this research showed that grooming and job experience, had an influence on employee self-confidence. vice verza, English skill had no influence toward employee self-confidence at Best Western The Lagoon hotel Manado. The results are based on several statistical tests processed using SPSS version 24. The results showed that the independent variables X (1) and X (2) and variable X (3) has influence to dependent variable (Y)

The results of this study were obtained from the company's work standards and the cooperation of the respondents in this study.

Key Words : Grooming, Job Experience, English Skill and Self-Confidence

ABSTRAK

YOSHINORI KRIS. PENGARUH PENAMPILAN DIRI, PENGALAMAN KERJA, DAN PENGUASAAN BAHASA INGGRIS TERHADAP KEPERCAYAAN DIRI KARYAWAN PADA BEST WESTERN THE LAGOON HOTEL MANADO (DIBIMBING OLEH HARLI M. MERUNG, DAN EDINO LOMBAN)

Best Western The Lagoon adalah hotel bertaraf internasional yang terletak di kota Manado. Best Western The Lagoon Hotel tergabung dalam Best Western Core dari tiga kategori grup Best Western yaitu Best Western Plus, Best Western Premiere dan Best Western Core. Hotel ini memiliki 98 total karyawan untuk melakukan semua aktivitas perusahaan. Untuk mendukung penelitian ini, penulis menggunakan dasar teori dari penampilan diri, pengalaman kerja, kemampuan Bahasa Inggris dan kepercayaan diri dari buku dan jurnal sebelumnya.

Penelitian ini menggunakan metode penelitian dengan uji statistik seperti: uji validitas, reliabilitas. Dan menggunakan uji asumsi klasik seperti: uji normalitas, multikolinearitas, heteroscedastisitas dan autokorelasi. Kemudian menggunakan uji kesesuaian seperti uji multiple linier regresi, uji T dan uji F.

Hasilnya menunjukkan bahwa penampilan diri dan pengalaman kerja memiliki pengaruh terhadap kepercayaan diri sedangkan kemampuan bahasa Inggris tidak berpengaruh terhadap kepercayaan diri karyawan di hotel Best Western The Lagoon. Hasilnya didasarkan pada beberapa uji statistik yang diolah dengan menggunakan SPSS versi 24. Hasilnya menunjukkan bahwa variabel bebas X (1), X (2) dan variabel X (3) berpengaruh terhadap variabel terikat

Hasil penelitian ini diperoleh dari standar kerja perusahaan dan kerjasama responden dalam penelitian ini

Kata Kunci : Penampilan Diri, Pengalaman Kerja, Penguasaan Bahasa Inggris, dan Kepercayaan Diri

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Praise to the Lord Almighty God Jesus Christ for the grace and Guidance for the researcher, so he can complete the thesis titled "THE INFLUENCE OF GROOMING, JOB EXPERIENCE, AND ENGLISH SKILL, TOWARD EMPLOYEE SELF- CONFIDENCE AT BEST WESTERN THE LAGOON HOTEL MANADO" This thesis has purpose for researcher to take bachelor degree at Universitas Katolik De La Salle Manado.

The writer realizes that without the support, guidance, and assistance all beloved stakeholders, the researcher will not be able to finish this thesis well. Therefore, the authors would like to thank:

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Researcher realize in this thesis there are some aspect still need to improve, either in writing aspect or the discussion in this thesis. Therefore, all the criticism and recommendation from readers are welcome for this research.

Manado, July 29th, 2017

The writer

STATEMENT OF THESIS ORIGINALITY

I, who sign this statement, state that this thesis

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SKILL TOWARD EMPLOYEE SELF CONFIDENCE AT BEST WESTERN
THE LAGOON HOTEL MANADO**

Is truly my original work,

In this thesis, there are no partly or overall of other people's writing and opinion that I recognize as my writing. When I used other people's writing and opinion by quoting implicitly and explicitly, I have recognized and showed the source of its origin. If this thesis that I wrote is being proved as a plagiarism, I will take the consequences that have given to me, including the cancellation of the degree and the certificate.

Manado, August 24th 2017

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